

WARRANTY & POLICY MANUAL

SECTION 3 – WARRANTY COVERAGES CARS & LIGHT TRUCK COVERAGE

CATEGORY	COVERAGE & OTHER REMARKS
<p>Brake Rotor Resurfacing (Machining)</p>	<p>Bumper-to-Bumper Coverage</p> <p>NOTE: Dealers are required to resurface brake rotors using the Pro-Cut On-Car Brake Lathe during the Bumper-to-Bumper Coverage period.</p> <p><u>Warrantable Rotor Resurfacing or Replacement Conditions</u> <u>Rotor Resurfacing is warrantable if:</u></p> <ul style="list-style-type: none"> • Service diagnosis confirms that the rotor is the root cause for vibration in the steering wheel, seat or brake pedal when the brakes are applied. • Heavily rusted and/or pitted rotor brake pad contact surface area creates a vibration concern. <p>NOTE: Exceptions to the previous requirements are REAR rotors on E and F-Series trucks with dual rear wheels. When a rotor defect is noted on these units, replacement is the only acceptable repair.</p> <p><u>Rotor Replacement is warrantable if:</u></p> <ul style="list-style-type: none"> • Rotor is cracked. • Rotor does not have enough material to allow turning as defined in the workshop manual and/or the specification stamped on the rotor. Service Management must authorize the replacement of brake rotors, and initial the service (hard) copy of the claim on the same line as the labor operation to replace rotors. <p><u>Non-Warrantable Conditions</u></p> <ul style="list-style-type: none"> • Surface rust • Scoring/grooves as a result of normal use • Resurfacing/replacement associated with brake pad service due to normal wear/maintenance <p><u>Claim Requirements</u> The following information MUST be noted on the warranty claim and entered in the DTC (chassis) field during the ACES II claim submission.</p> <ul style="list-style-type: none"> • Pre-turn rotor thickness (Required when rotors are machined or replaced) • Post-turn rotor thickness (Required when rotors are machined)
<p>Brake System Cleaning</p>	<p>Reimbursable only when required due to foreign material entering the system at the assembly plant.</p>
<p>Brake System Fluid</p>	<p>Fluid only is not reimbursable. Brake fluid is only reimbursable when added as part of a repair.</p>
<p>Brake Wheel Cylinder</p>	<ul style="list-style-type: none"> • Replace the complete wheel cylinder (drum brakes only). • Repair the cylinder only when a complete assembly is not available and the cylinder is repairable.